

Can you help with the CUH annual outpatient survey?

We would welcome help from volunteers to support clinic receptionists with distributing our annual outpatient survey in clinics during the weeks of 28th November and 5th of December. Patients will be given the survey and an SAE and asked to take it home and post their completed surveys back to the Patient Engagement & Surveys team.

The survey helps outpatient staff understand where things are going well in outpatients and where improvements may be needed. We are separately posting out a survey to patients who have telephone or video appointments so that we have an all round view of patients' face to face and telephone/video experience at CUH.

Volunteer Christmas Parties

There's still time to book to attend our Christmas Parties - just email cuh.volunteer@nhs.net to book.

Wednesday 30 November 14.45 - 15.45 All volunteers bar PAT dogs (limited places as small room)

Monday 5 December 10.30 - 11.30 All volunteers including PAT dogs

Help needed for Mill Road Winter Fair - Saturday 3rd December 2022

We've got an outside stand at the Winter Fair and are very much looking forward to encouraging more people to join our amazing volunteer band. It is a wonderful event, great fun and perfect for getting into the festive spirit and we really need some more volunteers to help spread the volunteering at CUH.

If you've got a couple of hours free on Saturday 3rd December and are able to help, please let us know as soon as possible on cuh.volunteer@nhs.net.

Great Cambridge Partnership travel consultation

The Greater Cambridge Partnership has launched a consultation on proposals to transform how people travel in, out and around Cambridge. Central to the proposals are improvements to bus travel as well as more investment in better walking and cycling routes. The changes proposed would be paid for upfront by the GCP and phased in over four years before the proposed introduction of a Sustainable Travel Zone with a road user charge.

CUH recognises the need to improve sustainable transport options and will be providing a response to the consultation as well as contributing to a biomedical campus response.

The GCP will also be visiting the concourse on Wednesday 16th November where you can find out more about the proposals.

The consultation runs until 23rd December. To view the proposals and respond to the consultation, you can visit: <u>www.greatercambridge.org.uk/mc-2022</u>. The changes proposed will not come into effect until at least 2026/7.

