



8 March 2019

NEWS FLASH



www.volunteering.cuh.org.uk

News on PALS

Due to staffing issues in the PALS team, the PALS public office will be opening on Monday, Wednesday and Friday until further notice. This may have a negative impact across the Trust, and they would like to apologise. Unfortunately they have no other option available to order to maintain a basic level of service. PALS staff will be working every day as normal, so please advise people to contact them via The PALS answerphone (01223 216756) and pals@addenbrookes.nhs.uk

The staffing shortfall is being addressed and the usual opening hours (9am to 4pm weekdays) will resume as soon as possible. The complaints team is operating as normal and can be contacted via: complaints@addenbrookes.nhs.uk.

Mandatory Training

Email volunteer@addenbrookes.nhs.uk to book

Supported Sessions

Come to a supported session if you are happy using a computer but maybe having problems accessing the online training or perhaps you've tried the training but want some more support:

- 2nd April 9:00-12:00
- 26th April 9:00-12:00
- 14th May 9:00-12:00

NEW Face to Face Sessions

If you aren't IT confident you can attend a face-to-face refresher training session delivered by our Learning and Development team.

- 19th March 11:00-13:00
- 9th April 10:00-12:00
- 20th May 10:00-12:00

To book supported session or Face to Face email: Volunteer@addenbrookes.nhs.uk

Training Dates

Supported Mandatory Training	March sessions full
Disability confident	13 March 9:00-15:15
Sight Guide Safely	19 March 12:30- 13:30
Volunteer Forum	19 March 16:00 – 17:00
Sage and Thyme	20 March 13:00-16:00
Sage and Thyme	20 March 9:00-12:00
Contact Centre Shadowing	21 March 13:00-15:00
Occupational Therapy	10 th April

Please let us know if you'd like to attend or more information by emailing volunteer@addenbrookes.nhs.uk



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