



NEWS FLASH



15th December 2017

A GREAT
PLACE TO
VOLUNTEER

Cambridge University Hospitals 
NHS Foundation Trust

Addenbrooke's Discharge Unit (ADU)

We have had a request that in the first week while the Addenbrooke's Discharge Unit is settling in. The request is for ward visitors and volunteers to be on hand to chat to patients, bring across magazines, read, play games, make a cup of tea etc. As this will be on a request basis so may come in the morning, afternoon or may not come at all – please would you email us to confirm that you wouldn't mind a last minute change to assist with this. Many thanks. volunteer@addenbrookes.nhs.uk

Feedback from Volunteer Forum

During our Forum on 5 December, the opening times of Outpatients travel and East of England transport desks was queried. We have received the following response from Tracey Murray, Deputy Operations Manager in Outpatients.

"The outpatient travel claims desk is open 0900-1645hrs (although Sue is there from 0830-1700hrs). The East of England transport desk is a bit hit and miss depending who is covering and can open any time from 0900 and close from 1600. They have no set hours and are not contracted to man it so it's out of courtesy"

Feedback Following Guide Annual Review

After speaking directly with the Moving and Handling team, volunteer guides who have undergone CUH wheelchair training are able to push wheelchairs both inside and outside as long as it is within the CUH campus.

Wednesday 13th December

On Wednesday 13th December the hospital experienced regional power surges which affected areas such as the main lifts of the hospital. We'd just like to put out a message of thanks to both Andy and Gerald, volunteer guides, for stationing themselves in front of the lifts and informing people that they were out of action.

ACT Volunteer Request

Until Friday 22nd December (week days only) from 10am-4pm ACT are looking for volunteers who can help staff sell baubles with messages of thanks that will be hung on a Christmas tree in Main Reception. All the money raised will benefit staff and patients this Christmas. Please ask a member of the Voluntary Services team if you are interested in helping out.

Christmas Week

During the week of Monday 25th – Friday 29th December there will be no staff members working in the office. Whilst we are not going to be in the office, you can come in to volunteer on your usual day should you wish to do so.

Volunteering Opportunities

Please let us know if you'd like more information by emailing volunteer@addenbrookes.nhs.uk

- Guiding
- Clinics and Units